

General Terms and Conditions IT Training Courses

Course content and prerequisites

Please read the course description carefully and pay attention to the basic requirements in order to enroll for the course.

Registration

A course registration is binding and personal and is liable for course fees.

For certain courses, we have non-binding waiting lists. You can express an interest for a specific course and we will contact you as soon as a course date has been set. You can then submit your final registration.

Registration withdrawal

You may cancel your registration up to 30 calendar days prior to the course date free of charge.

From 29 calendar days prior to the course date a fee of CHF 200 will be charged.

In case of illness or accident, no fees will be charged. We reserve the right to request of a medical certificate.

Upon non-appearance or shortened participation, the full course fee will be charged.

Registration changes

Up to 14 days before the course start, as well as with accident or illness, you may change your registration to another course.

Cancellation

A course cancellation may be announced at short notice if the minimum number of participants has not been reached or if the instructor is unexpectedly unavailable. In such an event, you are released from all obligations with regards to course expenses.

Course repetition

We offer the opportunity to repeat a course within 12 months, free of charge, provided that the course is still on offer and places are available.

Payment

ETH employees are obliged to provide the actual fonds number and cost center/guide no.

Students and employees who pay the course themselves have to provide their private address for the invoicing.

The invoice address has to be completed for ETH related organisations.

The costs will be charged after the event.

Copyright and Software

Course documentation and software used during the courses are copyrighted and may not be duplicated.

For ETH employees and students the IT Shop and IT Manuals are available.

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